

**CASE STUDY**



## The Future of Financial Services

**E**LGAs Credit Union collaborated with FUNchitecture once again to design a new prototype building for one of the most state-of-the-art, technology focused financial services institutions in the state. After a highly successful partnership that resulted in the interior design of an existing facility in 2014 – setting the tone for the future design of ELGA Credit Union – FUNchitecture embraced the design challenge with excitement.

The new branch will be high tech with automated, interactive teller machines allowing for 24-hour banking using the most sophisticated ATM system. It will also be high touch with associates who can open accounts, help with investing, and initiate and close loans for a variety of purposes.



The building itself will feature a contemporary porcelain tile ventilated façade system that will offer added energy savings over a standard built building. The

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**C A S E S T U D Y**

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façade will maintain air space between the building's insulation and masonry back-up that will allow it to remain dry in wet weather, will ventilate hot air like a chimney during warm seasons, and will continue to ventilate cold air from sitting in the cavity keeping warmth inside in the Michigan winters. The system is one of the first installed in the state and will last the life of the building with an energy payback period of less than a decade.

Additionally, the sweeping roof with wood soffits allows clerestory windows to light deep into the interior during the day, taking the place of interior LED lighting, while keeping the temperature inside the building manageable.

A hospitality station will offer fresh coffee and refreshments for members while they wait for an associate's help. A custom-blown glass chandelier and water feature will provide visual excitement and white noise to enhance the privacy of member conversations. Seven sophisticated ATMs will service ELGA members, four in 24-hour drive thru, two in a 24-hour enclosed ATM lobby, and one in the interior main lobby. Making banking easy and fast in a building that is energy efficient, beautiful and accessible will enhance the superior customer service that ELGA credit union prides itself on!

